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## Order Cancellation Policy

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**Alliance H. Inc** – Dentech Equipment (the company) will accept cancellation of orders for parts and assembled products subject to certain conditions:

Since the company builds products exclusively to order, cancellations of confirmed orders for standard parts and products that have yet to be shipped, will be accepted without penalty within (3) business days of placement of order. Orders that were cancelled after that or after the order shipped are subject to a **restocking fee of 20%** of the projected or actual invoice amount, with a minimum charge of **\$50.00** per order. The restocking fee may be waived if the purchaser is prepared to accept delivery for another end user within 60 days of the original order date.

Orders for special, non-standard products are non-cancellable under any circumstances and will be invoiced as quoted on the planned date of delivery, whether the goods were shipped or not.